# Glass Technologies





# OSRAM SYLVANIA Glass Technologies Worldwide Supplier of Glass Products

OSRAM SYLVANIA manufactures a wide range of glass tubing, bulbs, and other glass shapes primarily for use in the lighting industry. Other applications include consumer products, Christmas ornaments, and technical applications. With three high speed, state-ofthe-art-manufacturing facilities we are one of the top glass producers in the world.

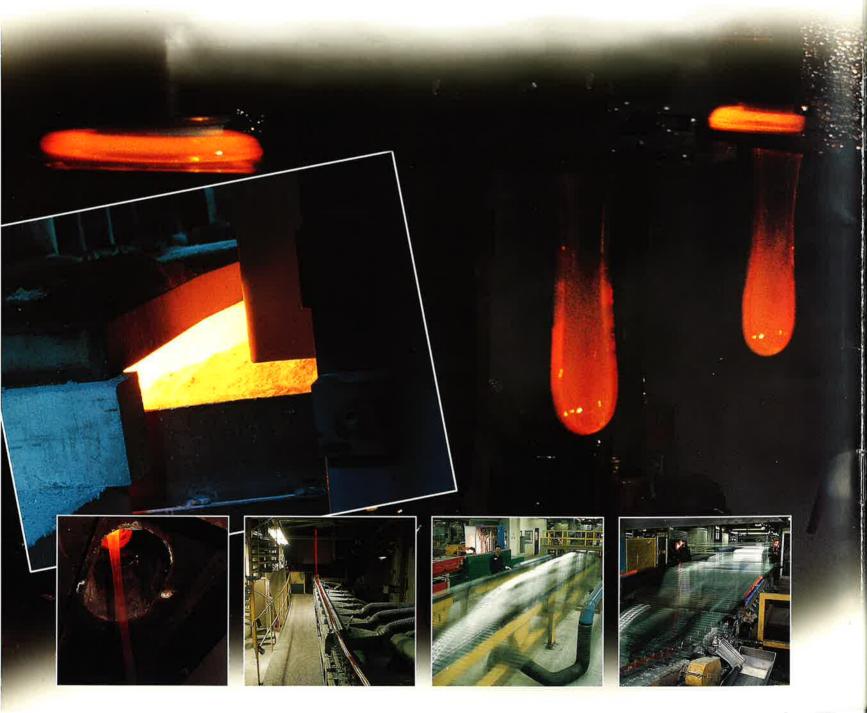
## Why OSRAM SYLVANIA **Glass Technologies?**

**OSRAM SYLVANIA Glass** Technologies has made a commitment to customer satisfaction at a world class level of excellence. To achieve this, we focus on Quality, On-Time Delivery, and outstanding Customer Service. Our objective is to provide our customer the best overall Value in the industry.

## Quality

OSRAM SYLVANIA Glass Technologies' commitment to total quality assures the product integrity expected from a world class supplier.

Our quality approach starts with the monitoring of our suppliers and incoming raw materials. The commitment to quality continues through automated production processes and quality vision inspection systems. Finally, automated packing assures the product arrives at your facility in a consistent manner.



We back-up this quality commitment with our performance guarantee that ensures our product will meet your manufacturing objectives.

All of our facilities are ISO certified confirming the world's standard of excellence.

## **On-Time Delivery**

Our commitment to customer satisfaction is focused on delivering product to our customers on time, every time. We strive to minimize the response time from customer inquiry to delivery of the product.

## **Customer Service**

Our customer service staff can help with in-house analytical services and corporate resources that provide solutions to address the ever-changing business and technical environment. Through access to the power of global networking, OSRAM SYLVANIA Glass Technologies will help drive your products to the leading edge of your market.

#### Value

High Quality, On-Time Delivery and Customer Service combined with low price gives you the best Value available.



# **Glass Products for Lighting and Beyond**

OSRAM SYLVANIA Glass Technologies primarily supplies the diverse glass products needed for the worldwide lighting industry. We complement our lighting glass products by manufacturing other non-lighting items that lend themselves to our glasses and forming processes.

Christmas tree ornaments, clock domes, and decorative vases are examples of non-lighting products manufactured on machinery that also makes lighting glass blownware. Non-lighting applications for tubing include neon signs, fuse

bodies, and thermometers. OSRAM SYLVANIA Glass Technologies continues to explore new glass applications that match our capabilities.

In addition to manufacturing glass, finishing facilities include chemical frosting, ceramic painting, cutting, and metalizing.

### **Soda Lime Glass**

Each of our plants, Central Falls, Rhode Island, Versailles, Kentucky, and Wellsboro, Pennsylvania melt a similar soda lime glass. These glasses have only minor compositional differences designed to



optimize the glass for the forming process and application. Soda Lime Glass is used as the outer shell for both incandescent and fluorescent lighting applications. This glass is also used in non-lighting applications such as Christmas ornaments and consumer products.

#### Lead-Silicate Glass

Lead-silicate glass is melted and drawn into small-diameter tubing at the Versailles, Kentucky plant. This glass has a much higher electrical resistivity and remains workable over a wider temperature range than soda lime glass. Its primary use is for flare and exhaust tubing in incandescent and fluorescent lighting products. It is also used extensively for neon signs.

## **Borosilicate Glass**

Borosilicate glass is melted and formed into blown bulbs and small diameter tubing at our Central Falls, Rhode Island facility. This glass has high durability, high thermal shock resistance, and high electrical resistivity. Its optical transmission is controlled to cut off harmful ultraviolet radiation. Borosilicate glass is designed for HID (High Intensity Discharge) lighting applications.

The tubing drawn from this glass seals well to both the tungsten lead wires and the blown bulbs, and therefore is used for flare and exhaust tubing in HID applications.



## **Performance Guaranteed!**

## Product Criteria and Specifications

We publish quality criteria (QC's) that describe the controlled dimensional and visual characteristics of our products, how measurements are made, standard limits, and how the characteristic is controlled in production. In addition, individual specifications are written for each blown bulb shape, each tubing size, and each fluorescent bulb.

## **Commitment to Stability**

We recognize that customers who use our product continuously in their process are dependent upon us to maintain the properties of our glass to minimize any impact on their process. We use control charts and other

statistical methods to properly control the properties and dimensions of our glass. Our ability to control these characteristics ensures that they will meet or exceed our customer's performance requirements. We guarantee it!

## **Long-term Relationships**

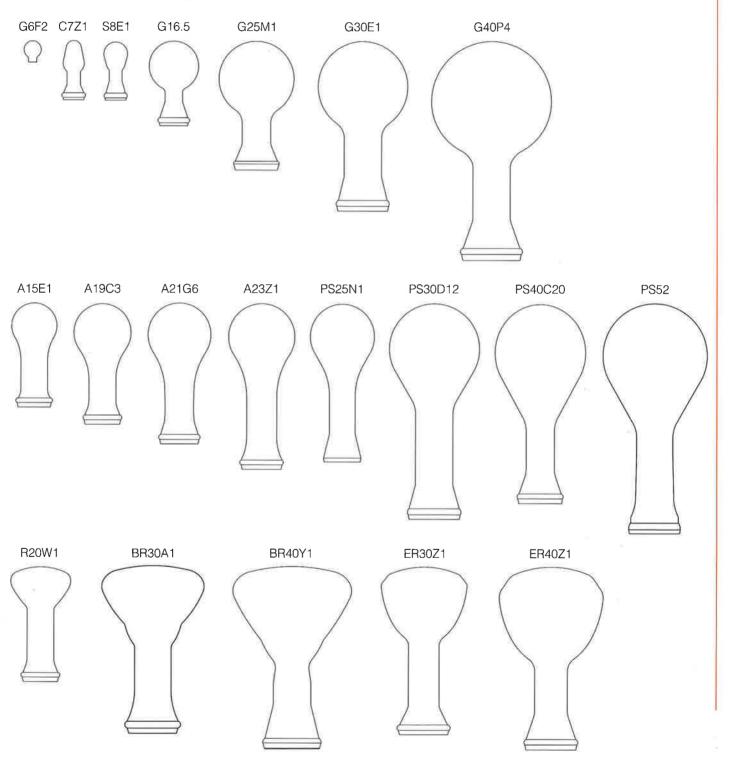
Over the years, Glass Technologies has developed many long-term, mutually beneficial relationships with customers in a multitude of industries throughout the world. By being sensitive to the major issues of quality control, pricing, customer service, technical assistance, and product availability, we've become known as the service industry leader in lighting glass technologies worldwide.



# **Glass Blownware Shapes**

The shapes shown are representative and do not cover the full product line.

## Lime Glass Shapes





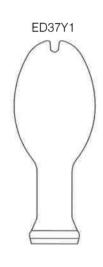
## Lime Glass Shapes (continued)

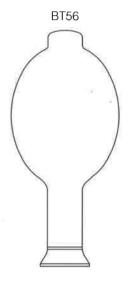


## Hard Glass Shapes

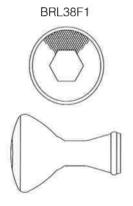




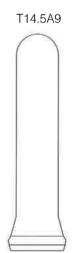








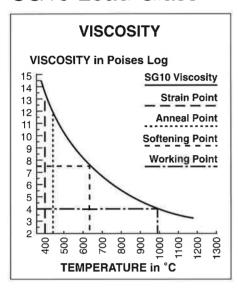


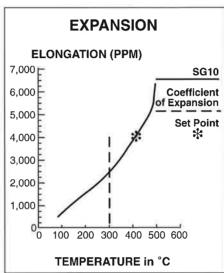


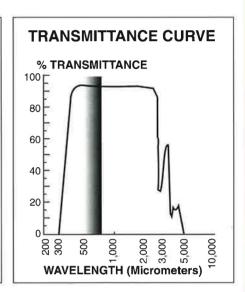


# Viscosity, Expansion and Transmittance SG10, SG80, SG81, SG91, and SG773

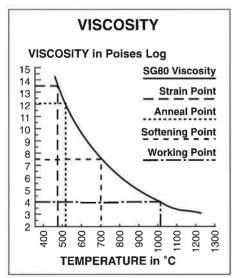
## SG10 Lead Glass

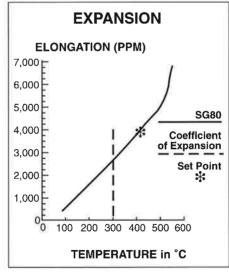


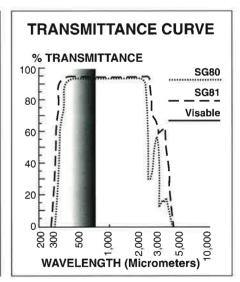




## SG80, SG81, and SG91 Soda Lime Glass

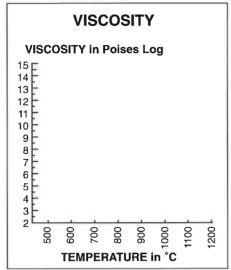


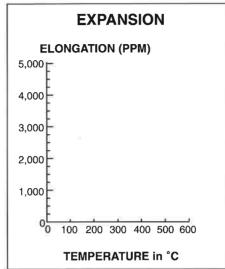


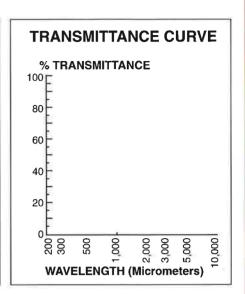




## SG773 Borosilicate Glass\*









<sup>\*</sup> New product data being developed.

## **Technical Data**

The following is a summary of the typical glass properties and chemical composi-

tion of our glasses. If a "±" tolerance is shown, that property is guaranteed within

the tolerance. Additional data is shown on the Graphs sheet.

# Typical compostion (% by weight)

Glass	SG80	SG81	SG91	SG10	SG12	SG773*
SiO <sub>2</sub>	73.5	73.0	73.3	62.1	56.6	
Na₂0	16.3	16.2	15.4	6.8	3.8	
Ca0	4.7	4.6	5.6	.1	.1	
K₂0	3.	.3	.2	7.4	8.5	
Pb0	==	)=)	==	21.3	28.9	
B <sub>2</sub> O <sub>3</sub>	-	0-0	-	=	: <del></del>	
A1 <sub>2</sub> O <sub>3</sub>	1.6	1.3	1.4	2.1	1.8	
As <sub>2</sub> O <sub>3</sub>		i)=)	_	Y==	<u>-</u>	
Sb <sub>2</sub> O <sub>3</sub>	<sub>®</sub> 17	( <del>-</del> )	-	.12	.22	
Mg0	3.4	3.3	3.9	: <del></del>	9	
Fe0	.03	.05	.05	.03	.03	
TiO <sub>2</sub>		-	-	-	-	
ZrO <sub>2</sub>		=			=	

## Physical Properties

Glass	SG80	SG81	SG91	SG10	SG12	SG773
Density @ 20 (±05g/cm³)	2.46	2.47	2.48	2.85	3.05	
Expansion (11.5°C)	92.2	93.0	90.7	92.0	89.1	
Young's Modul (x10³kg/mm²)		7.2	7,2	6.25	6.0	
Poisson's Ratio	n .23	.23	.23	.21	.22	
Viscosity (°C) Working Poin Softening Poi Anneal Point Strain Point		1013 695 514 473	1015 705 523 485	985 635 432 392	985 630 435 395	
Resistivity (cm) @ 250°C @ 350°C	) 6.4 5.1	6.4 5.1	6.4 5.1	8.9 7.0	10.1 8.0	
Index of Refraction	1.512	1.512	1.512	1.539	1.560	
Birefringence Factor (mu/cm kg/mm²)	255	255	255	306	292	



<sup>\*</sup> New product data being developed.

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## **Customer Service**

### Inquiries and Product **Quotations**

Inquiries regarding the availability of new products, price quotations, or questions about product design or glass properties should be directed to our Sales Office in Exeter, New Hampshire at (603) 778-4570. Our Sales Department will answer your commercial questions, and our Product and Application Engineering staff will answer your technical inquiries.

As you do more repeat business with Glass Technologies, we encourage you to deal directly with our manufacturing plants in routine matters of releases, shipping information, and quality concerns.

#### **Sales Office Exeter, New Hampshire**

Telephone: (800) 368-6366

(603) 778-4570

Fax: (603) 778-0674

Central Falls, Rhode Island

Telephone: (401) 723-4100

Fluorescent and Hard Glass

Soft Glass Bulbs Ext. 221

Residential

Ext. 209

Ext. 220

Customer Service Ext. 219 (Ware availability, releases,

shipments)

Quality Control

Ext. 230

Fax: (401) 727-6259

#### **Products:**

Soda Lime Glass

- Fluorescent Tubing
- Blown Bulbs for Incandescent Lamps Christmas Ornaments

### Borosilicate Glass

- HID Bulbs
- Flare and Exhaust Tubing

Residential Decorative Glass

- Globes
- Votives
- Chimneys
- Hurricane Lamps

Versailles, Kentucky

Telephone: (606) 873-7351 All Products

Ext. 240

Ext. 215

Customer Service Ext. 300 (Ware availability, releases,

shipments)

Quality Control

Fax: (606) 873-4803

## **Products:**

Lead Silicate Glass

- Small Diameter Tubing
- Neon Tubing

Soda Lime Glass

- Small Diameter Tubing
- Fluorescent Tubing
- Còmpact Fluorescent Tubing

Wellsboro, Pennsylvania

Telephone: (717) 724-8200

All Products

Ext. 289

Customer Service Ext. 291 (Ware availability, releases, shipments)

**Quality Control** Ext. 249

Fax: (717) 724-8232

### Products:

Soda Lime Glass

- Small Incandescent Bulbs (less than the "23" size)
- Blown Bulbs for Christmas Ornaments





The information and recommendations contained in this publication are based upon data collected by OSRAM SYLVANIA Products Inc. and believed to be correct. However, no guarantee or warranty of any kind, expressed or implied, is made with respect to the information contained herein, and OSRAM SYLVANIA Products Inc. assumes no responsibility for the results of the use of products and processes described herein. No statements or recommendations made herein are to be construed as inducements to infringe any relevant patent, now or hereafter in existence.

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